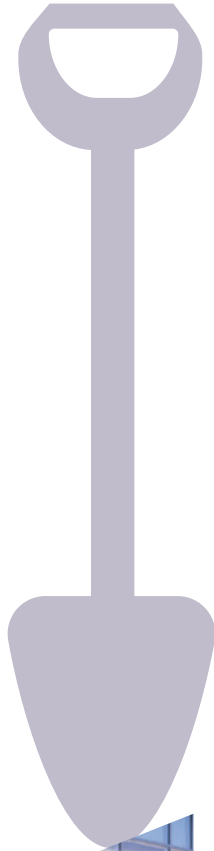




Together We CAN End Hunger


2016

A Groundbreaking Year



A Member of **FEEDING AMERICA**

SecondHarvestMetrolina.org



2016

A Groundbreaking Year

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On April 25, 2016
Second Harvest
Food Bank broke
ground for our
expanded facility.



Left to right: Kenneth Leonczyk, SunTrust; Jan Gilbreath, SunTrust; Kay Carter, Second Harvest; Howard and Joy Levine; Rod Antolock, Harris Teeter; Thomas S. Franklin IV, Harris Teeter; Christy Phillips-Brown, Food Lion; Patrick Brady, BCBSNC; Mike Restaino, BCBSNC; Christy Bostic, Leon Levine Foundation.



In 2016, Second Harvest Food Bank of Metrolina (SHFBM) achieved several significant milestones. On April 25, 2016, we broke ground on our 11.5 million dollar facility expansion.

For the first time in our 35 year history, we distributed over 50 million pounds of food and household items to those in need in our region. SHFBM once again claimed the top spot as the largest human services agency in the Metrolina region, with revenues including the value of donated food exceeding 77 million dollars.

Volunteers donated a record setting 161,584 hours and our Student Hunger Drive exceeded one million pounds donated since inception. Over 153,000 backpacks were distributed as part of our 191 programs working to end child hunger.

Our food bank served a critical role for neighboring food banks in Columbia, Charleston, Fayetteville, Savannah, Elizabeth City and Raleigh who were hard hit by Hurricane Matthew. Working with grocery stores and countless other food partners, we were able to provide dozens of tractor trailer loads of product to help our neighboring food banks as they struggled to keep up with the demands.

Most importantly, thanks to our amazing supporters, we fed more hungry children, seniors, families, veterans and pets than ever before.



Message
from
Kay Carter, CEO



**“The numbers tell of
your generosity,
the stories tell of
the meaning of your
generosity, helping
feed our hungry
neighbors.”**

The numbers are all in this Annual Report for you to review. We are proud of our accomplishments but what means the most to us and, I suspect to you, are the stories of the people we help. This year let me thank you on behalf of the sweet senior I met while touring one of the senior housing complexes where meals are delivered. Her response when asked the importance of these meals was, “Oh honey, I wouldn’t get one if they didn’t bring me one.”

Thank you on behalf of the husband, wife and three year old son who are homeless. The husband is at a men’s shelter while the wife and young son are at a women’s shelter. The husband walks two miles a day from his shelter to the wife’s shelter and on to a soup kitchen just so they can have a meal together each day.

Thank you on behalf of the four-year old girl I met this year at Oak Lawn Head Start whose eyes lit up when she opened the backpack with a new hat and gloves, a play make up kit, coloring books, sunglasses and a special toy we delivered during the holidays along with food boxes and turkeys and hams. She thanked me but wanted to know, “Do I get to take all of this home?”

Thank you on behalf of the seniors who live alone with only their beloved pets for company. Their pets need them and provide valuable encouragement and companionship. These seniors receive pet food that insures their pets eat the right food while our seniors are eating the balanced meals delivered for them by our mobile meals programs.

The numbers tell of your generosity, the stories tell of the meaning of your generosity, helping feed our hungry neighbors. Your donation of time, money and food makes it possible for us to bring you these success stories. Thank you and please continue to help us make this next year our most amazing one yet.

The Annual Report always represents a time of reflection at Second Harvest Food Bank of Metrolina. It is a time to review our accomplishments and to thank our donors, volunteers, Board members and staff for making these accomplishments possible.



A handwritten signature in black ink that reads "Kay".

**It All Adds Up to
Feeding Our
Hungry Neighbors**

Our Mission

Second Harvest Food Bank of Metrolina (SHFBM) strives through education, advocacy, and partnerships to eliminate hunger by the solicitation and distribution of food. SHFBM has been in existence since 1981.

Who We Are and What We Do

We provide a regional distribution warehouse and branches that supply food and grocery items to charitable agencies that assist people in need. We provide training, technical assistance, and hunger education to our partner agencies.

Counties Served

We serve a total of 19 counties - 14 counties in North Carolina including Anson, Burke, Cabarrus, Catawba, Cleveland, Gaston, Iredell, Lincoln, Mecklenburg, Montgomery, Rowan, Rutherford, Stanly and Union and 5 counties in South Carolina including Cherokee, Lancaster, Spartanburg, Union and York.

Food Distributed

SHFBM annually distributes over 50 million pounds of food and other household items throughout our 19 county service region. Almost 18 million pounds of our total distribution is fresh produce, meat and dairy.

Agencies Served

SHFBM provides food for over 700 partner agencies including soup kitchens like Urban Ministries, emergency pantries like Loaves and Fishes, homeless shelters like Center of Hope, senior programs, and low-income daycares.

How We Distribute Food

Through our main warehouse in Charlotte and through branches in Hickory (Catawba County), Dallas (Gaston County) and Spartanburg (Spartanburg County).

The Need

In our service area, over 522,000 people live in poverty. This number represents 18.3% of the population and includes over 188,000 children and 41,000 seniors.

How We Are Funded

Approximately 90% of our income comes from fundraising including special events, grants, corporate donations, direct mail campaigns and other sources. The remaining 10% comes from small handling fees that are paid by our partner agencies on about one quarter of the food that we provide for them. These fees are designed to help us recover the costs of transporting, warehousing, processing and distributing food. The low-income recipients of the food never pay a fee.

Where Our Food Comes From

Approximately 75% of the food we distribute is donated, 11% is purchased and 14% of the food comes from government commodities.

Performance
Highlights

Goal	Performance in 2016	Percent Increase Over the Last 13 Years	Average Increase Per Year
Pounds Distributed	50,085,084	254%	20%
Produce, Meat and Dairy Pounds	17,517,011	352%	27%
Volunteer Hours	161,584	836%	64%
Programs to End Child Hunger	191	743%	57%
Pounds from Food Drives	5,424,523	563%	43%
Mobile Pantries Conducted	487	354%	27%
Senior Programs	8	264%*	20%

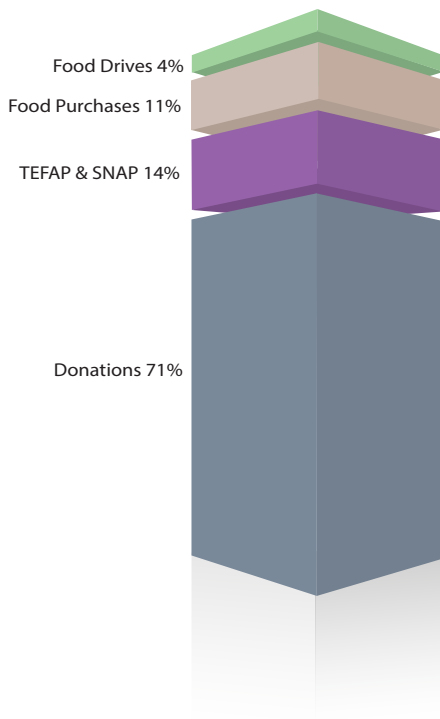
* Represents 10 years of growth

Distribution Summary

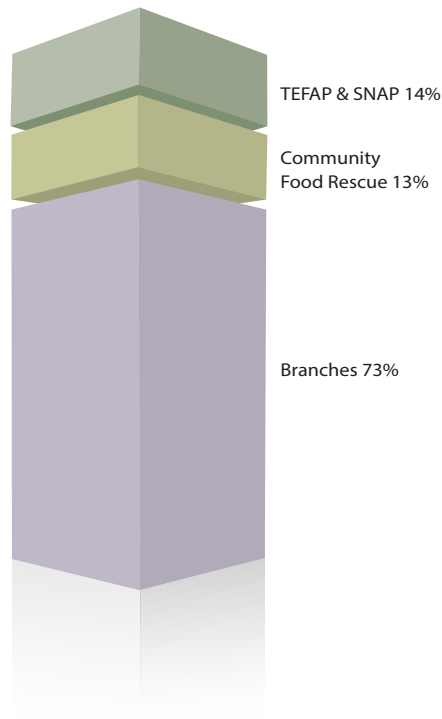


Volunteers Saved the Food Bank over \$3.5 million in labor costs.

Pounds Received



Pounds Distributed



In 2015-2016, volunteers donated almost 162,000 hours of their time to help Second Harvest Food Bank of Metrolina in our mission to end hunger in our region. These hours represent the equivalent of 81 full-time positions and they saved the food bank 3.5 million dollars in labor costs this past year. Volunteers from local organizations as well as individuals enjoy camaraderie and sharpen their team-building skills, while having the satisfaction of knowing they have made a difference in their community that day. Many of our volunteers come in on a regular basis, including a dedicated group of individuals with disabilities and their coaches.





School Pantries, Backpack Program and Kids Cafe After School Program Are Ending Child Hunger.

A family visits the School Mobile Pantries regularly to help fill their cupboards. There were close to 200 School Pantries conducted by SHFBM this year. Children go home on weekends with backpacks filled with nutritious items to assure that they have food when school meals are not available. SHFBM distributed 153,000 of these backpacks this past year. A mother depends on the meals from one of SHFBM's 40 Kids Cafe sites to help provide food for her children after school. These are the faces of hunger in our community, and SHFBM works daily on their behalf.



Balance Sheet

Assets	
Net Fixed Assets	\$3,754,182
Donated Food	\$405,707
Unrestricted Funds	\$2,680,201
Restricted Funds	\$27,262,727
Receivables	\$102,674
Endowments	\$43,326
Prepaid Expenses	\$93,938
Total	\$34,342,755

Liabilities & Net Assets	
Accounts Payable	\$1,321,693
Accrued Liabilities	\$132,374
Current Portion of Notes Payable	\$864,594
Subtotal Liabilities	\$2,318,661
Designated Funds	\$892,158
Undesignated Funds	\$5,748,908
Temporarily Restricted	\$7,376,406
Permanently Restricted	\$40,653
Subtotal Net Assets	\$14,058,125
Non-Current Liability Notes Payable	\$17,965,969
Total	\$34,342,755

Note: Numbers reflect building expansion project.

Revenues

Donated Food & Household Products	\$77,871,626
Contributions & Grants	\$7,633,190
Shared Maintenance Fees	\$843,158
Fundraising	\$1,421,052
Government Revenues	\$781,588
Miscellaneous	\$329
Donated Facility	\$168,940
Total	\$88,719,883

Expenses

Food & Household Donated	\$78,433,722
Personnel	\$3,046,295
Administration	\$139,537
Food Purchases	\$1,606,015
Operations	\$670,284
Depreciation	\$422,044
Transportation	\$960,831
Development	\$1,204,264
Total	\$86,482,992
Net Beginning Assets	\$11,821,216
Change in Inventory	\$2,236,909
Net Ending Assets	\$14,058,125

Student Hunger Drive Passes 1 Million Pound Goal.

The 2016 Student Hunger Drive was the most successful to date, raising 288,633 total pounds for Second Harvest and our partner emergency pantries in Mecklenburg, Cabarrus and York counties. The pounds raised this year have brought the six-year total for this dynamic youth-led drive to over one million pounds. The schools, teachers and students who participated worked together to collect donations, shared good times at events, produced skits and talent shows, and made a real difference in our community. Sponsored by Food Lion, this was another groundbreaking achievement.



**SHFBM is a Verified Charity
Navigator Four Star Charity.**

Because 97% of all gifts are put back into life-changing programs, people like Verna Coleman get the help they need and deserve. She says, “I live with my mother who is eighty-nine years old. We have to make ends meet. I had been self-sufficient all my life, and never had to ask for help. I had to swallow a little pride. I felt like my mother and I deserved help, because she had worked all of her life, and I had worked all of my life. I’m glad I knew of the Food Bank. With Mother, because she is diabetic we cannot eat beans and potatoes and corn bread like we used to. I thank God for the Food Bank. This is something that they work hard at.”



Board of Directors

Rod Antolock
Harris Teeter

Grace Bednarcik
Assistance League

Patrick Brady
*Blue Cross Blue
Shield of NC*

Barry Bounds
*Merchants
Distributors, Inc.*

Elizabeth Clagon
Charlotte Hornets

Jon Dimalanta
TIAA

Riley Fields
Carolina Panthers

Thomas S. Franklin IV
Harris Teeter

Peter Fulton
Acosta

Pete Guelli
Charlotte Hornets

Dan Harris
US Foods

Ben Hawfield
Moore & Van Allen

George Hechtel
Foodbuy

Richard Hinkebein
Walmart

Kevin Hyrams
Sidereal Branding

Lois Inglad
Carolinas Healthcare

Herb Jeans
Piedmont Natural Gas

Vivian Lavaty
Lavaty Solutions

Matthew Leech
DP World

Tom Marcham
*Mercedes Benz
of South Charlotte*

Steve Marlier
Retired

James Martin
Former NC Governor

Keith Mazzoni
Target

Karin McGinnis
Moore & Van Allen

Katherine Mora
Walmart

Patrick Mulkey
Gordon Food Service

Jennifer Mulley
Bank of America

Evan Nash
*Johnson & Wales
University*

Gale Pendergraph
Retired

Christy Phillips-Brown
Food Lion

Dennis Pittman
Smithfield

Sascha Struckmeyer
Wells Fargo

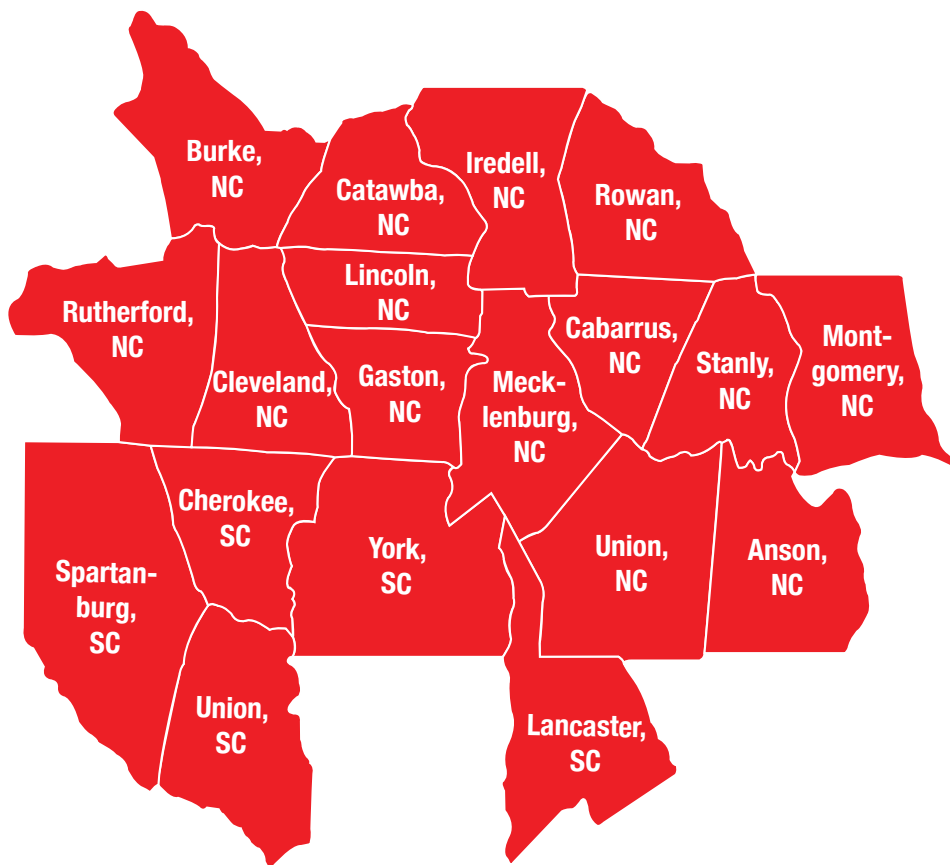
Mark Teague
Duke Energy

Ginny Tewey
Retired

Bill Tripet
CRVA

Paula Vincent
Novant Health

Service Area Map



For detailed information about the demographics, programs and facts about each county in our service region, please visit our website at SecondHarvestMetrolina.org and click on the link "About Us." There you will find an interactive map where you can click on each county to view or download a County Fact Sheet.



SHFBM Responds When Disaster Strikes.

After Hurricane Matthew devastated areas of North and South Carolina in October 2016, thousands of area residents unexpectedly needed support. Millions of pounds of disaster relief food, water, and supplies (on top of regular day to day operations) were distributed by Food Banks in the affected areas. Families who lost their homes, jobs, or perishable food during power outages were on tighter budgets than ever before. Power was out for days, and some people were just looking for a meal. Second Harvest Food Bank of Metrolina was able to send dozens of tractor trailer loads of relief supplies starting the first day after the weather event, even before clean-up had begun.



2016

Thank you.

This groundbreaking year was made possible by you, our donors and supporters. We are grateful for the support and contributions of each one involved in our fight against hunger.

Expanded Facility Major Donors

Gold Donors

\$100,000 +

Bank of America
Blue Cross Blue Shield of NC
The Cannon Foundation
The Dickson Foundation
Food Lion
Harris Teeter
Ingersoll-Rand
Howard Levine
The Leon Levine Foundation
Novant Health
Walmart

Silver Donors

\$50,000 - \$99,999

The Mike & Joan Brown Family Foundation
Charlotte Hornets
Community Foundation of Gaston County
Myers Park Methodist Church
Publix
The Trexler Foundation
Phillip Van Every Foundation

Bronze Donors

\$10,000 - \$49,999

The Bissell Family Foundation
Blumenthal Foundation
Coca-Cola Bottling Consolidated
Compass Group
DP World
First Gaston Foundation
GMRA
Ronnie & Paulette Sherrill
The Springs Close Foundation
SunTrust Foundation
TIAA

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